



2017 STAKEHOLDER SURVEY

About the Survey. Many thanks to your participation in our survey. This information will assist us in helping people and meeting community needs. Your identity and answers will be **confidential**. The results of your survey will help us better design Community Action of Greater Indianapolis (CAGI) programs and services to help those most in need. This is an integral part of CAGI's organizational mission, "to empower those we serve to become self-reliant and self-sufficient."

Upon completing the survey, fax to: 317-396-1526 or scan to: askcagi@cagi-in.org

We would like to start the survey by asking some basic information. This section is optional, but it will help us to provide some context to the survey responses being provided.

What is the name your organization?

What counties does your organization serve?

What populations does your organization primarily serve?

Name and email of person completing survey (please print)

The Survey. Now, on to the survey questions. Please answer the following questions by checking the appropriate box or filling in the blank.

1. Overall, how would you rate the programs and services offered by CAGI?
Excellent Good Fair Poor Don't Know

2. How would you rate the delivery of CAGI services?
Excellent Good Fair Poor Don't Know

3. How likely are you to recommend the services from our agency?
Highly Likely Likely Unlikely Highly Unlikely Don't Know

4. Do you feel the public at large is adequately aware of the services that CAGI provides?
YES NO

5. Are there any services that CAGI is not providing that you think they should be providing?

6. Do you have any recommendations to improve CAGI's presence in the community?

7. Do you envision any potential partnership/collaboration opportunities between your organization and CAGI in addressing community needs? If yes, please briefly summarize what possibilities that you envision.

8. Do you need office space to expand your services in the community?

Do we have your permission to add your organization to our community resource and distribution lists?

Community Needs and Resources. Please Identify which of the following community resources you feel are most needed because there are not enough and/or adequate resources available. Indicate whether each service is "Most Needed," "Somewhat Needed," "Not Needed," or "Don't Know."

	Most Needed	Somewhat Needed	Not Needed	Don't Know
Support for Caregivers of Senior Citizens				
Support for Caregivers of children with disabilities				
Parenting Skills Training				
Adult Literacy Skills Training				
Certificate Programs to help people get jobs				
GED Classes				
Childcare				
Affordable Housing				
Food Assistance				
Youth Programs (3-12)				
Teen Programs (13-18)				
Health Insurance coverage				
Financial Aid for people to further their education				
Help for people applying for Social Security Benefits				
Help for people who want to live a healthy lifestyle				
Computer skills training				
Help with budgeting money				
Help for people seeking employment				
Help for people experiencing home foreclosure				
Help for people who would like to start a business				
Financial Education				
Credit Counseling				
Home Insulation or Weatherproofing services				
Removal/repair of condemned and vacant houses				
Help for people who are unable to pay their Electric/Gas bills				
Help for people who are unable to pay their water bills				
Homeless Services/Shelters				
Healthy relationship programs/classes				
Support Groups				
Nutrition Education				
Help for people in need of reliable transportation				
Help for people to build financial assets				
Free income tax preparation services				
Mental/behavioral health services				
Affordable legal services				
Help for people who are unable to pay their rent or mortgage				

THANK YOU FOR YOUR TIME AND PARTICIPATION IN THIS SURVEY!