



communityaction

OF GREATER INDIANAPOLIS

2017 ANNUAL REPORT



Our Promise

Community Action changes lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.

Our Mission

"To empower those we serve to become self-reliant and self-sufficient"

About Community Action

Community Action of Greater Indianapolis, Inc (CAGI) is a nonprofit organization dedicated to the reduction and elimination of poverty among the clients in it's services areas of: Boone, Hamilton, Hendricks, and Marion Counties in Indiana. CAGI has pursued its mission since incorporating in 1965. The constellation of services it provides has grown and evolved as the space and face of poverty has changed and the needs of its clients have changed. We are proud to be among the more than 1,000 Community Action Agencies in the country to serve the evolving needs of its constituents.

Community Action of Greater Indianapolis, Inc. (CAGI) does not and shall not discriminate on the basis of race, color, religion (creed), gender, gender expression, age, national origin (ancestry), disability, martial status, sexual orientation, or military status, in any of its activities or operations. These activities include, but are not limited to, hiring and firing of staff, selection of volunteers and vendors, and provision of services. We are committed to providing an inclusive and welcoming environment for all members of our staff, clients, volunteers, subcontractors, and vendors.

Letter from Our Board Chair



Each year Community Action of Greater Indianapolis looks to enhance the work of the previous year. Program year 2017 has been no different. This year has taught us the importance of being thankful for the opportunity to serve. Every year there are challenges, but with each challenge comes an opportunity to uplift the life of a client, or family we can help. Our mission, to promote self-reliance and self-sufficiency, remains the focus that dictates the direction of our agency. We strive to combat the root causes of poverty, always searching for new ways to better serve our clients and our stakeholders. We seek daily to enhance partnerships, and increase revenue, while providing access and entry to those who feel lost, left out, and alone.

This is our community and as an agency we have one goal...To be good stewards of the funding that society has mandated and provided for the clients we serve.

No matter the changing landscape, or the funding challenges all organizations face, we must maintain a commitment and a responsibility to address the fundamental structure of need in our community. Because the need is so encompassing, our agency and the social service providers we partner with require an even greater focus on our core objectives. The agency's mission compels us to work with our clients to produce constructive and quantifiable outcomes that will improve their quality of life. To underscore that commitment, we pledge that CAGI's activities will always positively affirm our mission, code of ethics, and the promise of all Community Action Agencies nationwide. On behalf of the board of directors, and the staff, thank you for the opportunity to bring continued hope, excellence, and dedication to each of the communities we serve.

Respectfully,
Richard Samuels, Board Chairman
Community Action of Greater Indianapolis.

2017 Board Of Directors

Board Member	County	Sector
Sandra Bailey	Marion	Community
Roderick E. Bohannon	Marion	Public
Mark Clark	Marion	Private
Lisa Crane	Marion	Community
Kim Elzea	Boone	Private
Alan Henderson	Marion	Private
Amy Jointer	Hamilton	Private
Kamau Jywanza	Marion	Community
Terrence J Keusch	Marion	Public
Vop Osili	Marion	Public
Doris Preyer	Marion	Public
Richard Samuels	Marion	Community
Andrew Thompson	Marion	Private
Margaret Ward	Marion	Community
Joseph Whitsett	Marion	Public



Congratulations Edgar N. Tipton Jr.



In 2017, Ed Tipton retired from Community Action of Greater Indianapolis. CAGI thanks Mr. Tipton for his many years of service to the community and to CAGI. Community Action wishes him the very best in his future endeavors.

Interim Co-Executive Directors



In 2017 CAGI Board of Directors appointed Terrence White and Cynthia Taylor as Interim Co-Executive Directors during the transition for a permanent replacement. Both have long tenure and extensive knowledge of Community Action. They work closely with the board of directors for guidance and strategic solutions. These two visionaries are already making impact to meet the mission to *"Empower Those We Serve to Become Self-Sufficient and Self-Reliant"*.

Our Partnerships

Annual Holiday Meal Program

The 2017 Holiday Program took place December 2017 through February 2018. The program was modified from pre-determined & pre-boxed food give aways and gift certificates to select your own food pantry based program.

2017 HMP New Partnerships

Mark III
Franklin School Apartments
Emma O Johnson Homes
Four Season's At Hawthorne 1&2
The Children's Bureau
Forum Credit Union
Chase Bank

Community Impact

The 2017 Holiday meal program targeted 5 senior communities residing in zip codes: 46202, 46205, 46208, 46218, & 46226. CAGI applicates who were at or below the federal poverty lines of 150% or 125%, disabled & disadvantaged individuals & families, and the local homeless were considered. The goal was to reach 1200 families, this goal was met and surpassed. 1500 families were served during the HMP event





2017 CARE Mobile Pantry supported by CAGI

The CARE (Community Action Relief Effort) Mobile Pantry distributions were manned by Gleaners' staff, volunteers and local law enforcement departments to once again provide the officers an opportunity to build goodwill among the people living in the neighborhoods while at the same time addressing the hunger issue. Gleaners stocked the mobile pantries with an emphasis on nutritious foods (foods to encourage like fresh produce and protein).

For the second year, outreach services such as mental health information, mobile health clinics and other community wellness organizations come together to make information and help available to the shoppers we served at the Mobile Pantries.

Ensuring that no child goes to bed hungry is the single greatest investment we can make in building prosperous, healthy and stable communities. Addressing hunger with nutritious food must be a part of the foundation of any crime reduction strategy.

CAGI provided support for two locations which had 8,810 instances of service, touching 30,982 individuals over 5 weeks.



CAGI CARE Locations:	Households Served	Individuals Served	0-5	6--11	12--18	19-22	23-54	55-64	65+	# of Veterans
Fervent Prayer Church	1,388	4,794	701	718	808	337	1,297	557	376	174
Eastside Baptist Church/Save A Lot	1,773	6,419	766	933	972	401	2,070	862	415	196
Mt. Zion Apostolic Church	1,244	4,278	500	674	780	242	1,015	695	372	160
TOTAL SERVED:	8,810	30,982	3,934	4,650	5,120	1,960	8,764	4,228	2,326	1,060

3737 Waldemere Avenue, Indianapolis, IN 46241
 317-925-0191 / 800-944-9166 / 317-927-3189 (Fax)
gleaners.org / gleaners@gleaners.org

FEEDING™
 a member of **AMERICA**



Prepared: February 13, 2017

Hamilton County:

Noblesville: November 18th (Holiday distribution)

Households Served: 2,087
 Individuals Served: 3,585
 Ages 0-5: 67
 Ages 6-17: 578
 Ages 18-54: 878
 Ages 55-64: 765
 Ages 65+: 1,297
 Veterans: 68

Noblesville: November 18th (Holiday distribution)

Households Served: 4,080
 Individuals Served: 16,125
 Ages 0-5: 4,021
 Ages 6-17: 8,024
 Ages 18-54: 1,064
 Ages 55-64: 1,191
 Ages 65+: 1,097
 Veterans: 462

Carmel: November 17th

Households Served: 99
 Individuals Served: 373
 Ages 0-5: 16
 Ages 6-17: 98
 Ages 18-54: 141
 Ages 55-64: 60
 Ages 65+: 58
 Veterans: 18

Carmel: December 15th

Households Served: 87
 Individuals Served: 310
 Ages 0-5: 15
 Ages 6-17: 80
 Ages 18-54: 113
 Ages 55-64: 52
 Ages 65+: 50
 Veterans: 9

Hendricks County:

Danville: November 3rd
Households Served: 121
Individuals Served: 429
Ages 0-5: 32
Ages 6-17: 107
Ages 18-54: 179
Ages 55-64: 71
Ages 65+: 40
Veterans: 19

Danville: December 1st
Households Served: 111
Individuals Served: 351
Ages 0-5: 24
Ages 6-17: 70
Ages 18-54: 153
Ages 55-64: 58
Ages 65+: 46
Veterans: 17

Pittsboro: November 4th
Households Served: 87
Individuals Served: 301
Ages 0-5: 30
Ages 6-17: 58
Ages 18-54: 143
Ages 55-64: 39
Ages 65+: 31
Veterans: 10

Stilesville: December 6th
Households Served: 88
Individuals Served: 309
Ages 0-5: 31
Ages 6-17: 51
Ages 18-54: 137
Ages 55-64: 48
Ages 65+: 42
Veterans: 34

Boone County:

Lebanon: November 13th
Households Served: 182
Individuals Served: 527
Ages 0-5: 44
Ages 6-17: 120
Ages 18-54: 231
Ages 55-64: 74
Ages 65+: 58
Veterans: 18

Lebanon: December 15th
Households Served: 113
Individuals Served: 325
Ages 0-5: 28
Ages 6-17: 70
Ages 18-54: 126
Ages 55-64: 59
Ages 65+: 42
Veterans: 14

TOTAL IMPACT:

Households served: 7,055
Individuals served: 22,635
Children under 18 served: 13,564
Seniors 55+ served: 2,761
Veterans served: 669

Mobile Pantries supported by CAGI November-December 2017



Back to School EXTRAVAGANZA



Community Action partnered with The Children's Bureau, Inc and St. Luke's Methodist Church for St. Luke's Back to School Extravaganza where together we were able to distribute 1198 backpacks and supplies to:

- 467 families
- 47 preschool children
- 682 elementary students
- 238 middle schoolers'
- 231 high schoolers'

The families were also given the opportunity to receive information and other supportive services from CAGI and other local providers including: shoes, clothing, and health screens.

Community Action thanks all of our partners and volunteers who assisted in making this event a success!



Mustard Seed Internship Program

For several years CAGI has partnered with Oasis of Hope Baptist church as a sponsor for the youth from the Mustard Seed outreach program. The program helps high school student interns earn while learning in non-profit and corporate office settings.

In 2017, Cliff Johnson CJI Insurance co-owner, and Ms. Betty Beverly, mentors' and coaches' to Cenyia Jones, referred her to CAGI. Ms. Pat Martin, Human Resources matched Ms. Cenyia Jones with Pat Mays, Senior Accountant, in CAGI's Fiscal Department. Cenyia worked with Ms. Mays learning the processes and daily functionalities of the Fiscal Department. Both the student and CAGI's Fiscal Department mutually benefited from the arrangement.

A luncheon and certificate ceremony were held at CJI agency on July 27, 2017. Cenyia was given an opportunity to speak about her experience at CAGI. She spoke about what she had learned and her experience working with Ms. Mays in CAGI's Fiscal Department. Cenyia was presented with a certificate and a book bag packed with school supplies.



Weatherization Services



Tonya Hollingsworth

Weatherization Director

Community Action of Greater Indianapolis' Weatherization Program is designed to keep families warmer in the winter and cooler in the summer, while providing greater savings on utility cost.

In 2017 CAGI's Weatherization program completed eighty-two (82) weatherization jobs.



Kenny Starks

Lead Energy Auditor

To whom it may concern, wanted to write this letter to express my sincerest gratitude to all of the folks that I came in contact within community action of greater Indianapolis. From Vincentte who was my first point of contact to Chris the auditor that finished up and everyone in between. Vincentte was the Nicest guy, just in Jeneral really. Just for instance, he saw my mom, who is 78 years old, walking up my drive way on some potential ice. He literally ran to assist her and proceeded to walk her into the house, to assure her safety! I would like to think this is the norm for people these days, but the fact of the matter it isn't as prevalent as it should be.

V'incenntt was very knowledgable and seemed to truly know his craft. He kept me constantly in the loop and checked in with me throughout the whole process. You found a true gem with him!

Doward and DJ were my next two encounters. Truly, just salt of the earth, 100d people. They also have mastered their job. My furnace is literally parking. I would be willing to eat off of it, it is so clean! They were very honest people you can easily tell. I will be forever be calling them in the future. So thank you for the connection.

Next out were Tom and crew. You most certainly get your bang for your buck here. You are very very fortunate to have these guys working for you. They're beyond knowledge. There was no "him hawing" around, not sure what to do with a curve ball my house threw at them. They knew exactly how to handle it. They NEVER stopped working. Never! Constantly on the move. I never even saw them stop for lunch, not once. You most certainly get your money out of these guys! Again, you found some unbelievable gems:

They were all so professional and friendly, so courteous and nice. I'm pretty sure I caught Tom waxing my mom intoo. I am quite certain they left my house every day cleaner than when they started. And I trusted them implicitly:

Lastly was Chris. I will mince no words when I say, she is a bad *A. She knows her stuff. She walked in and everyone seemed to stand a little taller, as if they knew she doesn't play. Lol. If something was wrong, she was going

to find it! Nothing was going to just slip by. It was to be done right! She took the time to go out of her way to teach me a few things around the house and made certain that I knew how to program my furnace before she left. I admire her. A truly sweet person inside and out.

I really do hope you know just how fortunate you are to have such wonderful people working for you. Having a crappy staff or a weak link here and there makes for a lot of heartache and stress on the supervisor. Having a great staff makes you shine. You are shining today! Please don't ever take this crew for granted. They are worth their weight in gold! And please take the time to share this with them. They most certainly deserve it! My sincerest gratitude, Beth tuttle



Client Letter

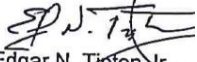
Dear Ms. Tuttle,

Expressions of gratitude for our Weatherization team are always much appreciated. However, I am very moved by your comments regarding how you were served by Vicente Martinez, our contractors and crews.

Vicente works from his heart and he is truly a person who loves to work with people. His caring attitude is also reflected in all who work with him. You can tell this by his caring spirit. But even more importantly, your letter made our entire agency feel proud. It is not often that a client expresses her appreciation for the work of our teams; and, even more rare to write about what they do when they go above and beyond the normal lines of work to help where they can.

I must say thank you for your letter and tell you that we have shared it with our staff.

You are the best,


Edgar N. Tipton Jr.,
President



Y.E.S. Program

CAGI's Y.E.S. (Youth Enrichment Support) Program partners with the Indianapolis Metropolitan Police Department to decrease the violence amongst our youth. This program was established to create activities for youth participation and as an alternative to gang and criminal activity for the youth in our community.

In 2017, The Y.E.S. program had two locations: IPS School #27 and Tabernacle Presbyterian Church. At School #27, the Y.E.S. program had 244 student participants. At Tabernacle Presbyterian Church the Y.E.S. program had 181 student participants. A total of 425 youth participated in the Y.E.S. program in 2017.

Foster Grandparents Program



Shelida Kerr

Foster Grandparent Program Director

The Foster Grandparent Program offers individuals aged 55 and older, opportunities to serve as mentors and tutors for children with special/exceptional needs or who are considered to be at risk. Foster Grandparents provide at least 15 hours of weekly service to non-profit community organizations such as schools, hospitals, day cares, and homeless centers. In 2017, The Foster Grandparent Program had 48 foster grandparents who worked with 1100 children.



Foster Grandparents

"Annual Fashion Show"



CAGI's
Senior

Housing

Community Action of Greater Indianapolis' Affordable Senior and low-income housing. CAGI's current housing resource includes 362 units:

Emma O Johnson Homes (50 units), Franklin School Apartments (48 units), Four Seasons I & II (120 units), Commons at Springmill (72 units), Beech Grove Seniors (72 units).



CAGI's Third Annual Sock-A-Thon

Community Action of Indianapolis appreciates the support and donations of our sponsors and partners as we celebrate the continued success of our annual Sock-A-Thon. This charity event benefits veterans, and homeless families in the community. CAGI thanks all who made this event a success by their contribution to this worthy cause.

*CAGI's
Giving Tuesday Sock-a-Thon*



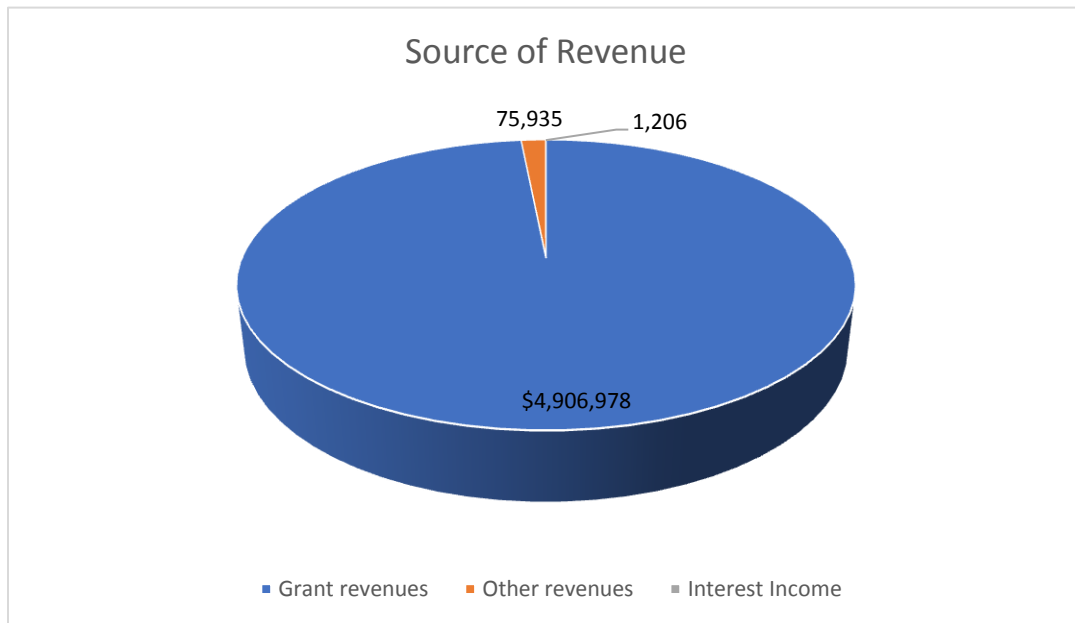
#GIVING TUESDAY

COMMUNITY ACTION OF GREATER INDIANAPOLIS, INC.

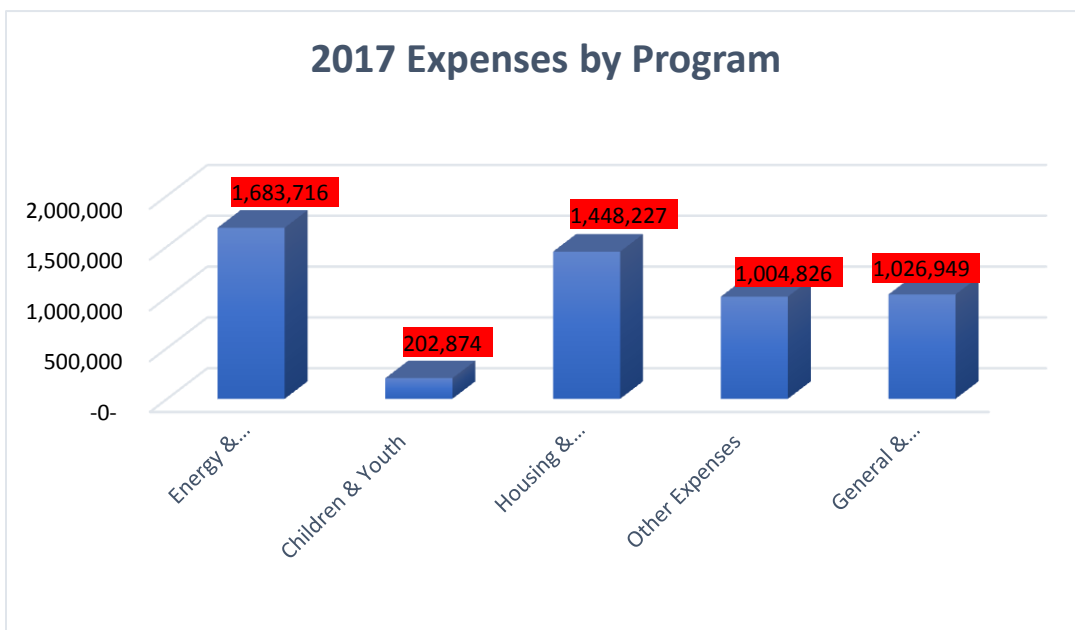
BALANCE SHEET	
As of December 31, 2017	
ASSETS	
Current assets:	
Cash and cash equivalents	\$ 68,612
Accounts receivable	468,701
Total current assets	537,313
Other assets:	
Notes receivable, related party	1,225,000
Other receivable, related party	837,557
Other deposits	11,000
Total other assets	2,073,557
Total assets	\$ 2,610,870
LIABILITIES AND NET ASSETS	
Current liabilities:	
Accounts payable	\$ 177,532
Other current liabilities	45,946
Total current liabilities	223,478
Long-term liabilities:	
Other long-term liabilities	700,969
Long-term debt, net of current portion	500,000
Total long-term liabilities	1,200,969
Total liabilities	1,424,447
Net assets and partners' equity:	
Unrestricted net assets	461,423
Temporarily restricted net assets	725,000
Total net assets and partners' equity	1,186,423
Total liabilities and net assets	\$ 2,610,870

INCOME STATEMENT	
For the period ending December 31, 2017	
CHANGES IN UNRESTRICTED NET ASSETS	
Revenues and other support:	
Grant revenues	\$4,906,978
Other revenues	75,935
Interest income	1,206
Total unrestricted revenues and support	4,984,119
Expenses:	
Program services:	
Energy and Weatherization	1,683,716
Children and Youth	202,874
Housing and Welfare	1,448,227
Other	1,004,826
	4,339,643
Supporting services:	
General and administrative	1,026,949
Total expenses	5,366,592
Decrease in unrestricted net assets	(382,473)
Unrestricted net assets, beginning of year	1,568,896
Unrestricted net assets, end of year	\$1,186,423

2017 Revenues & Expenses



Total Revenues & Support: **\$4,984,119**



Total Expenses: **\$5,366,592.00**



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