

2018

*Community Action of Greater Indianapolis
Annual Report*



communityaction
OF GREATER INDIANAPOLIS

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Terrence White, Executive Director

*"Coming together is the Beginning
Keeping together is Progress
Working together is Success"*

~anonymous

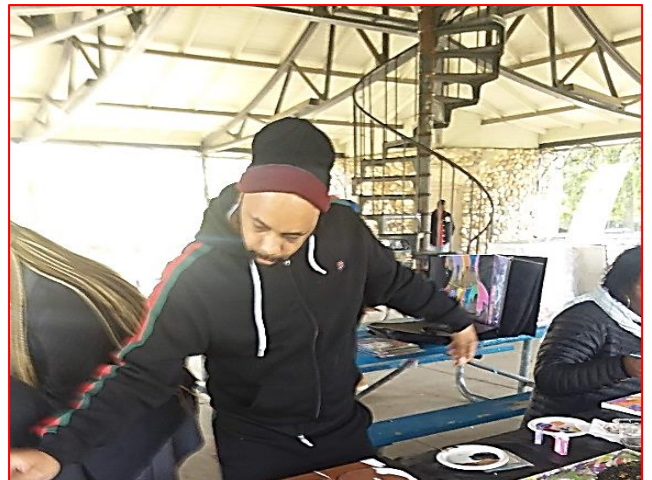


Although life throws us many challenges, we must have the stamina to cope. Sometimes the road is long and sometimes the road is hard. Oftentimes we become weary and want to give up. Through it all, we must muster the strength to overcome and subdue the obstacles that try to prevent us from living our best life. We do this daily in our personal lives and at the community level. Please know that there are many resources available to you through the programs and services that CAGI and our partners provide. We are consistently seeking unique and innovative ways to address and assist our clients with the alleviation of their barriers and challenges. We believe that where an individual begins doesn't dictate where they will end. CAGI is committed to the development of individuals and our community and is committed to empowering those we serve to become self-reliant and self-sufficient.

Best,
Terrence



The Champions & Terrence at
the Employ Indy Pivot Huddle
Graduation



2018
Art in the Park

Margo Ward, Board Chair



We were all born equal and loved by God, each given gifts and talents uniquely chosen for us to serve one another as members of one human family. Sadly, we were not all born in loving and equal environments, we were not all given the same education opportunities, safe spaces and loving families to allow us to be or feel valued.

It is our responsibility to create safe spaces and opportunities to level the playing field, while understanding the reason for outbursts of undisciplined frustration, as Peck says “one will take care of oneself in all ways that are necessary” — sometimes just survival, or taking care of our loved ones, could lead to breaking the law. We need to prioritize taking care of our returning citizens and their families left behind, while creating a network of ALL outreach services available through ALL networks possible. Together we are so much more — it is all about our children, who are our future, and

how they can have value, self-discipline and structure within a community that truly understands, cares and steps out to offer whatever it takes to make it happen.

Working in centers rebuilding lives destroyed by human trafficking, addiction and self-destructive behavior, has given me more understanding and compassion for those that are victims of a society that is ill-informed and self-serving. My vision is an Indianapolis that is connected, informed, compassionate and equipped to value each and every life with the dignity they deserve. Lives that have a purpose and a joy that can only be found by knowing you are valuable.

“This feeling of being valuable is a cornerstone of self-discipline because when one considers oneself valuable, one will take care of oneself in all ways that are necessary”

M. Scott Peck from “The Road Less Travelled”

Blessings,
Margo



2018 Board of Directors

Member	County	Sector	Term Ends
Al Bracken	Marion	Community	July 2021
George Brown	Marion	Private	December 2021
RoShunda Carpenter	Marion	Public	January 2021
Lisa Crane	Marion	Community	September 2019
Kim Elzea	Boone	Private	January 2020
Donell Foster	Hamilton	Private	July 2021
Alan Henderson	Marion	Private	September 2019
Terry Keusch	Marion	Community	May 2022
Vop Osili <i>Vice-Chair</i>	Marion	Public	March 2020
Vitian Robinson	Marion	Community	December 2021
Dan Schoettle <i>Treasurer</i>	Marion	Private	December 2021
Kelly Vaughn <i>Secretary</i>	Marion	Community	July 2021
Margaret Ward <i>Board Chair</i>	Marion	Community	January 2020
Larry Williams	Marion	Public	July 2021
Joseph Whitsett	Marion	Public	September 2019

About Us

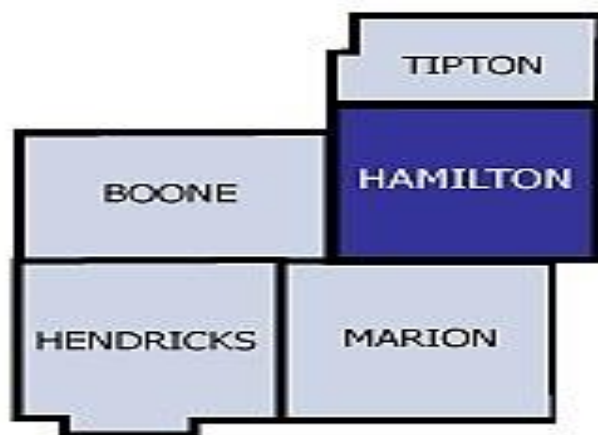
With the assistance of community leaders such as the late Senator Richard G. Lugar, Community Action Against Poverty (CAAP) was formed as part of the “War on Poverty” to provide programs and services to low-income residents of the city of Indianapolis. Since Community Action of Greater Indianapolis (CAGI) incorporation in 1965, we have pursued our mission of empowering those we serve to become self-reliant and self-sufficient by providing a constellation of services to our clients, that has since grown and evolved as the shape and face of poverty and the needs of our community have changed. CAGI is dedicated to the reduction and ultimate elimination of poverty among the clients in our service area. Currently, we have served more than 50,000 households and over 200,000 residents of Boone, Hamilton, Hendricks, Marion and Tipton Counties in Indiana.



Community Action of Greater Indianapolis, Inc. (CAGI) does not and shall not discriminate based on race, color, religion (creed), gender, gender expression, age, national origin (ancestry), disability, marital status, sexual orientation, or military status, in any of its activities or operations. These activities include, but are not limited to, hiring and firing of staff, selection of volunteers and vendors, and provision of services. We are committed to providing an inclusive and welcoming environment for all members of our staff, clients, volunteers, subcontractors, and vendors.

Community Action changes people’s lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other... That’s our Promise

CAGI’s Service Area:



Programs at a Glance

Case Management

The intent of case management is to help families become self-supporting while assisting them with basic needs. CAGI empowers clients by recognizing they are capable, have strengths, and have resources that can help them take control of their lives. We treat clients respectfully, assisting them in identifying their needs, building on their strengths while supporting them in meeting their goals. Comprehensive assessments and case action plans are integrated with self-sufficiency-enhancing resources. The outcome of case management is increased stability and self-sufficiency through individualized case management. Case management takes a team effort. The team consists of the client, the case manager, agency staff, and community partners that the client may be working with.

2018 Impact

542 Individuals received case management services

The Foster Grandparent Program

The Foster Grandparent Program offers individuals aged **55 and older**, opportunities to serve as mentors and tutors for children with special/exceptional needs or who are at risk. Foster Grandparents provide at least **15 hours** of weekly service to non-profit community organizations such as schools, hospitals, day cares, and homeless centers.

2018 Impact

1,910 Individuals received services

5110 low-income volunteer hours

48 low-income volunteers

The We CANN Program

Community Action of Greater Indianapolis' "We CANN", (Community Action Neighborhood Network) program is an evidence-based approach to decreasing crime and health disparities. CAGI's work concentrates on youth and young adults who are high-risk for involvement in a violent crime and who are between the ages of 18 to 26 with the aim that they will become civic minded employed members of the community. We call these individuals "Champions".

Modeled after the AmeriCorps Youth programs, Youth Build and others, The We CANN program targets youth and young adults who live within some of the highest crime areas of the Indianapolis, IMPD North District 25, (ND25) zip codes: 46205, 46218, 46226, and 46235.

2018 Impact

10 individuals successfully completed the first year of their program

7 returned as peer mentors

7 individuals are participating in vocational or on the job training

Of the 10 participants there were no instances of recidivism in 2018.

The Weatherization Program

In concert with our mission to promote self-sufficiency and self-reliance among its clients, CAGI performs weatherization services on the residences of eligible clients. The principal objective of this activity is to remediate safety issues associated with household appliances (stoves, water heaters, and furnaces) and to improve the energy efficiency of homes which, in turn, reduces the energy cost to the household.

2018 Impact

82 homes were weatherized

Vocational Training Assistance Program

The program fiscally supports individuals who have an interest in formal trainings, certifications, and furthering their education. CAGI currently partners with organizations that offer trainings and certifications in:

- + Construction
- + Customer Service
- + CDL
- + Forklift
- + HVAC, and
- + Computer Information's Systems

2018 Impact

Indianapolis Urban League (IUL) conducted a customer service training in December. CAGI has provided training dollars to financially assist with 7 clients obtaining a national certification.

60 Individuals received National Center for Construction Education and Research Certifications (NCCER). Of the 60 certification recipients, 20 individuals were participants of the re-entry program partnership between CAGI, Marion County Jail II, and Love Life Occupational Vocational Training Program (LLOVT).



Dana Nash (Client Services Manager) at the Jail II NCCER Certification Graduation December 2018.

Housing Choice Voucher Program

Provides Section 8 housing choice vouchers to income eligible individuals. This service is currently only offered by CAGI in Boone, Hamilton, Hendricks, Tipton, and the Northern most geographical area of Marion County.

Senior and Multi-Family Housing

CAGI operates five apartment developments, which cater to senior and/or disabled eligible clients. The five developments are:

- ✦ Franklin School Apartments – 48 units in a renovated school building featuring efficiencies, one- and two-bedroom apartment units with gated parking
- ✦ Emma O. Johnson Homes – a multi-story apartment building with a mixture of efficiencies and one-bedroom apartments among its 50 units
- ✦ Four Seasons at Hawthorne I & II – 120 units on the Indianapolis east side where the first phase of construction was completed in 2006 and the second phase in 2011.
- ✦ Commons at Springmill – 72 one to four-bedroom luxurious affordable housing located in Westfield, Indiana, where construction was completed in 2012.
- ✦ Beech Grove Station – offers 60 distinctive two-bedroom apartment homes nestled within a warm, friendly atmosphere. Spacious floor plans, beautiful landscaping and perfect location are just part of what makes this community a great place to live.

All the projects feature available parking and security, common areas, laundry facilities, and a professional property management team which oversees maintenance, making for a safe, convenient and enjoyable residential experience.

Youth Enrichment Support Program (Y.E.S. Program)

CAGI's Y.E.S. Program is an after-school program that has partnered with the Indianapolis Metropolitan Police Department (IMPD) and other community leaders to decrease the violence amongst our youth. This program was established to create activities for youth participation and as an alternative to gang and criminal activity for the youth in our community and to promote academic growth.

2018 Y.E.S. Program Impact

- ✦ 380 youth ages 8-17 participated in services
- ✦ 60% of participants avoided events that led up to in or out of school suspensions
- ✦ 75% of participants avoided events that led up to expulsion
- ✦ 80% of participant attended school regularly
- ✦ 75% avoided negative encounters with law enforcement and the judicial system.



Y.E.S. Program participants preparing for a Physical Activity Session



Mobile Food Pantries in collaboration with CAGI

To help address the food desert issue, CAGI in collaboration with Gleaners Food Bank, go to locations throughout the community and allow low-income individuals to select their own food items. A selection of various dry goods, canned goods, fresh vegetables, dairy, and meat items are available to satisfy their dietary needs. Clients have the opportunity to take advantage of wrap around services from CAGI and other community partners.

2018 Community Impact by County

Boone County:

818 families
2,372 individuals
46,465 lbs. of food distributed
120 Veterans
717 Seniors

Hamilton County:

14,478 families
37,170 individuals
167,958 lbs. of food distributed
1,403 Veterans
15,062 Seniors

Hendricks County:

1,023 families
3710 individuals
89,512 lbs. of food distributed
212 Veterans
880 Seniors



Annual Holiday Meal Program

CAGI's Annual Holiday Meal program was held on December 13, 2018. The program changed from an onsite registration event to a pre-registration event. Onsite registration was still available to those who did not register. Over 1,200 families pre-registered and approximately 250 registered onsite. Food items included fresh and frozen meat, pre-boxed dry and canned goods, and fresh produce.



2018 Community Impact

- Low Income and Senior Housing and/or Disabled Residents
 - ✚ Emma O Johnson Homes—55 residents served
 - ✚ Four Seasons at Hawthorne I & II—140 residents served
 - ✚ Franklin School Apartments—70 residents served
 - ✚ Beech Grove Seniors—65 residents served
 - ✚ Foster Grandparents (Seniors) 65 served
- Homeless citizens—215 individuals served
- Low income individuals and families—935 served
- Veterans—55 served

A total of **1,600 individuals and families** received benefits from the Holiday Meal Program in 2018.





In 2018, CAGI, Children's Bureau, and St. Luke Methodist Church partnered for St. Luke's Back to School Extravaganza. Together we served 1429 individuals by distributing back packs, and supplies to:

- ✚ 741 Elementary Students
- ✚ 368 Middle School Students
- ✚ 320 High School Students

The families were given the opportunity to receive information and other supportive services from CAGI and other local service providers which included: shoes, clothing, and health screens.

Thank you to all our partners and volunteers for your assistance with making this event a success!!!





Indianapolis Community Event



July 14, 2018 Community Action of Greater Indianapolis partnered with Convoy of Hope to provide free groceries, health and dental screenings, haircuts, family portraits, meals and much more to the residents of the far east side and surrounding communities of Marion County.



Community Action of Greater Indianapolis, Inc.
Balance Sheet
As of 12/31/2018

STATEMENT OF FINACIAL POSITION

Current Assets

Cash & Equivalents	\$145,999.00
Accounts Receivable	\$428,253.00
Total Current Assets	\$574,252.00

Other Assets

Notes receivable, related party	\$725,000.00
Other Receivables, related party	\$840,498.00
Other deposits	\$11,000.00
Total Other Assets	\$1,576,498.00
Total Assets	\$2,150,750.00

LIABILITIES AND NET ASSETS

Current Liabilities

Accounts Payable	\$145,558.00
Other Current Liabilities	\$33,987.00
Total Current Liabilities	\$179,545.00

Long Term Liabilities

Other Long-term liabilities	\$703,911.00
Total Liabilities	\$883,456.00

Net Assets

Total Net Assets	\$1,267,294.00
Total Net Assets and Liabilities	\$2,150,750.00

Community Action of Greater Indianapolis, Inc.
Agency Income Statement
As of 12/31/2018

STATEMENT OF ACTIVITIES

Revenues and Other Support

Grant Revenues	\$4,804,166.00
Other Revenues	\$65,701.00
Total Revenues and Other Support	\$4,869,870.00

Expenses

Program Services

Energy and Weatherization	\$1,111,564.00
Children and Youth	\$197,889.00
Housing and Welfare	\$1,425,709.00
Other	\$1,371,683.00

Supporting Services

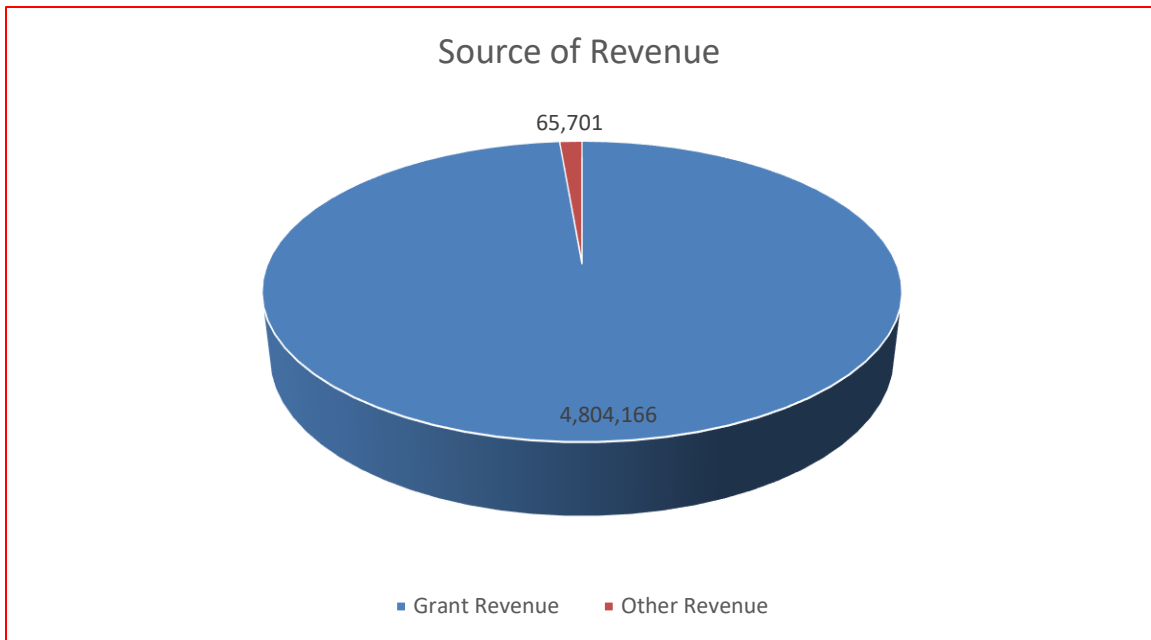
General and Administrative	\$682,154.00
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Total Programming and Supportive Services	\$4,788,999.00
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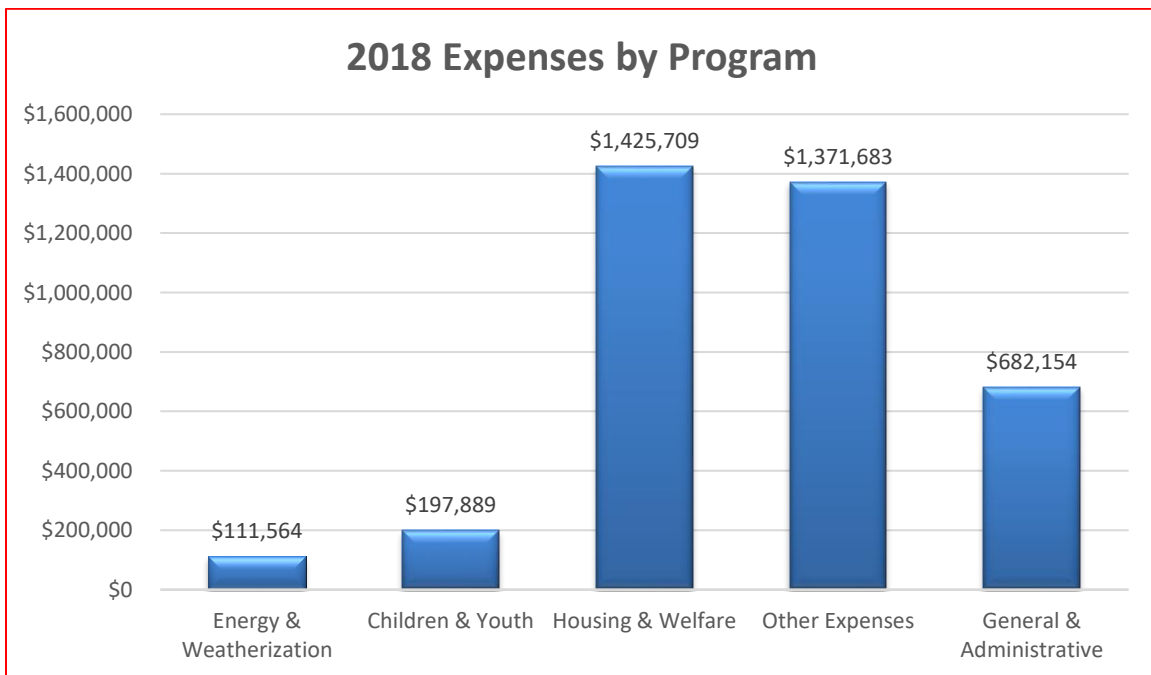
Total Expenses	\$4,788,999.00
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2018 Revenues & Expenses



Total Revenue & Other Support: \$4,869,870.00








Total Expenses: \$4,788,999.00

The We C.A.N.N. Program

In October 2018, CAGI kicked off its violence reduction community initiative by implementing The We CANN Program. Partially funded by The Office of Public Health and Safety's Violence Reduction Grant, CAGI and its collaborating partners: The City of Indianapolis, Indy Heartbeats, Community Resource Team (CRT), Employ Indy, Martindale Brightwood Center, Marian University, One Heart Indy, and Edna Martin Center provides life skills training, coaching, mentoring, vocational training, and financial education to individuals ages 18-26, at risk of dropping out or have dropped out of high school, not employed or under employed, reside in 46205, 46218, 46226, 46235, or 46236 zip codes, currently or have been involved in the criminal justice system as a juvenile or an adult and parenting or pregnant. The We CANN Program also provides personal and professional development training for its participants, as well as, individuals who work with this population of youth and individuals in the community. On November 10, 2018 Central Indiana Community Foundation (CICF) and The City of Indianapolis sponsored a Trauma Informed Community Building Institute (TICBI) at the 37th Place Senior Apartments.

The trauma informed approach begins with understanding the physical, social, and emotional impact of trauma on the individual, as well as, on the professionals who help. The training focused on the five primary principles of Trauma Informed Care:

Safety	Choice	Collaboration	Trustworthiness	Empowerment
				
Ensuring physical and emotional safety	Individual has choice and control	Definitions Making decisions with the individual and sharing power	Task clarity, consistency, and Interpersonal Boundaries	Prioritizing empowerment and skill building
Common areas are welcoming and privacy is respected	Individuals are provided a clear and appropriate message about their rights and responsibilities	Principles in Practice Individuals are provided a significant role in planning and evaluating services	Respectful and professional boundaries are maintained	Providing an atmosphere that allows individuals to feel validated and affirmed with each and every contact at the agency

Outcome:

- ✚ 35 individuals participated in the training
- ✚ The Trauma Informed Community Building Institute (TICBI) offered the participants the opportunity to apply for mini grants in the amount \$2500 to engage other neighbors in a project that will help the community to become more trauma informed.
- ✚ 3 groups were awarded the TICBI mini grants.



Val Tate, CAGI's Community Engagement and Leadership Development Director at The Trauma Informed Community Building Institute's Trauma Informed Training at 37th Place Apartments.



Thank you, Val, for your patience with us. I enjoyed the time spent.

Paula Diana Barrett

Foster Grandparent's *on the Move*



Safe Sleep Training

Provided by Dept of Pediatrics, IU School of Medicine

A few of our Foster Grandparents took advantage of the opportunity to learn the correct way for babies to sleep to prevent infant mortality.

In Indiana a baby dies every 14 hours.



One of our Grandparent's engaging the children in "free play" at Friendship Christian Academy



Some of CAGI's Grandparents were able to team up with the children of Circle City Prep on the Eastside. We were all able to learn about the different types of the Harp. The Grandparents and the children made paper plate tambourines together. At the end of the activity, the children gave the Grandparents a special performance using the tambourines that they made.

Creating Safe & Healthy Homes

CAGI's *Weatherization Program*



CAGI's Weatherization Program Contractor tearing out a floor in a home (above).



CAGI's Weatherization Program Contractor installing insulation. (left and above).



Thank You to Our Partners!!!

PACE: Provides supportive services for individuals who have been or are currently incarcerated.

IUL (Indianapolis Urban League): Provides supportive and training services to individuals who meet program guidelines.

Neighborhood Link: works with the elderly to ensure that they obtain and maintain safe affordable housing.

Construction Round Table: Provides NCCR Basic Safety Training, NCCR Basic Employability Skills Training, and NCCR (National Center for Construction Education and Research) certification.

Indy Heartbeat: Provides services to youth who are at risk or who are involved in the criminal justice system. Partner of the We CANN program.

Day Spring: Provide training and supportive services to residents of homeless shelter to aid in getting them to be self-sufficient and self-reliant.

Dove House: Reentry transitional home for women.

Vet Court (Gordon Smith): Provides PTSD training for



individual who work with Veterans. These participants include first responders.

Muslim Reentry Network: Supportive services for individuals entering back into society after incarceration. CAGI partners to refer and assist with training assistance.

City of Indianapolis: Violence Reduction Grant (We CANN program) and assist with referrals to assist with or prevent homelessness.

Doug Fender: Jail II Warden, provides training to incarcerated individuals prior to release and provides supporting services through case management once released.

Comfort Pro: weatherization mechanical contractor.

Provides HVAC mechanical repairs and replacements.

Shaheen Contractors: Weatherization SHELL and home repair contractor.

A/C tech: HVAC Trainer. Provides opportunities for program participants to achieve an HVAC certification and potential free housing and employment.

Martindale Brightwood: Partner of the We CANN program that provides additional supportive service to individuals participating in the program.

Institute for Working Families: a program of the Indiana Community Action Association (INCAA) – conducts research and promotes public policies to help Hoosier families achieve and maintain economic self-sufficiency. The Institute is the only statewide program in Indiana that combines research and policy analysis on federal and state legislation, public policies, and programs impacting low-income working families. The Institute achieves its work through advocacy and education, and through national, statewide, and community partnerships.



Hope Team (Kim Boyd): Networking Group that promotes Social Service programming.

Madonna Richardson: Provides supportive services for Veterans.

Dan Cooper: Arts Program to expand the current programming with the FGP (Seniors), the YES (Youth), and We CANN (Diversionary)

Minority Health Coalition of Marion County (MHCMC): Provides opportunities of confidential HIV testing/ counseling to clients

Damien Center: Supportive and health services for individuals with HIV/AIDS

COFFE: Provides financial literacy education.

ROSI: Provides Reentry and Transitional Housing Services for youth.

Hope Center: Provides transitional services for survivors of human trafficking.

Township Trustee Offices:

- Boone County
- Hamilton County
- Hendricks County
- Marion County

Gleaners Food Bank: Collaborates with CAGI to alleviate food deserts by providing mobile food pantries at locations throughout the community.



Thank you!

Mark III

 **Huntington**


Indianapolis

ihcda
Indiana Housing & Community Development Authority

impact
CAD/CAM PACKAGING SOFTWARE



CICF CENTRAL INDIANA
COMMUNITY FOUNDATION
THE INDIANAPOLIS FOUNDATION
HAMILTON COUNTY
COMMUNITY FOUNDATION



CHASE

Love Life Occupational Vocational Training Services

Corporation for
NATIONAL & COMMUNITY SERVICE

EmployIndy
Defining Success. Driving Growth.



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