"If you want to go fast, go alone. If you want to go far, go together."
- Ancient Proverb

With shocks to the social, political and economic systems it is more important than ever that we work together to rise to these challenges. CAGI’s mission to empower those we serve to be self-reliant and self-sufficient is more needed than ever before. We are fortunate to have a great team of partners, board members, staff and volunteers that are committed to our mission. I would like to personally thank you for all of your contributions and look forward to the meaningful work we will do together for many years to come.

Sincerely,
Terrence

OUR MISSION
To empower those we serve to become self-reliant and self-sufficient.

MARGO WARD

CAGI Board Chair Letter 2020
As I wind down my term as Board Chair for this amazing organization, I have had time to reflect on the incredible hope, support, fight, character and love within an organization that is entrenched in the saddest and most devastating lives of hopelessness and shattered dreams.

Tireless hours from a vibrant and gifted all volunteer Board of Directors, that support a team of passionate staff lead by our fearless Leader, Terrance White. This is the foundation needed as we not only build on our past success but power forth as we continue to serve those that need our assistance most.
As I was enjoying one of my favorite walks at the Fort Ben Trails on a very muddy day, I was filled with joy, as I realized the gift, we have in CAGI.

DNR with the help of volunteer trail builders have over the past 20+ years built amazing biking and hiking trails. This is teamwork at its best. From the clearing of trees, to the construction of solid paths, supported by heavy stone where needed, to regular checks after storms to clear the fallen trees. Then finding ways to build more pathways as the old one’s flood and become mud covered. New natural springs start to appear and flow as unwanted invasive plants threaten to destroy our beautiful forest. All this continuous work goes on behind the scenes, while we as nature lovers and mountain bikers just arrive and enjoy God’s glorious splendor, with the security of knowing that we have a safe place to bring our families and enjoy this gift.

My point in this rambling journey of mine is, as the construction and maintenance of a solid foundation does not just happen overnight. CAGI has a rich history of clearing our messy metaphorical forests. We have climbed many impossible mountains, while clearing and maintaining pathways for those that need it most, to find a safe place to have a fresh start to a brighter future. None of us can do this alone, it takes building on past success and learning from our failures, changing programs as life throws unexpected challenges our way, like the current pandemic. Building bridges by continuing and enriching our partnerships with other very successful organizations, while working in an ever changing culture. Finding ways to support and grow smaller organizations that are the hands and feet in the darkest parts of our city and beyond, as our board members find these supportive services and bring their gifts and talents to CAGI. Rather a monumental task for sure, all while maintaining a loving and caring environment within our organization, to continue to provide that security and personal attention our clients deserve.

It has been an amazing growth period in my personal journey to find a way to serve the underserved better. I have a clearer understanding of the extreme need for organizations like CAGI, an open arms entity that truly embraces all challenges and positively sees them only as new opportunities to reach more places to serve.

Thank you to all our funders, partners, volunteers and supporters for your continuing support, as we face new and unknown challenges. What we do know, is that together we are so much stronger.

We are blessed to have you all by our side,
Margo

OUR PROMISE

Community Action changes people’s lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.
Indianapolis (CAGI) incorporation in 1965, we have pursued our mission of empowering those we serve to become self-reliant and self-sufficient by providing a constellation of services to our clients, that has since grown and evolved as the shape and face of poverty and the needs of our community have changed.

CAGI is dedicated to the reduction and ultimate elimination of poverty among the clients in our service area. Currently, we have served more than 50,000 households and over 200,000 residents of Boone, Hamilton, Hendricks, Marion and Tipton Counties in Indiana.

Community Action of Greater Indianapolis, Inc. (CAGI) does not and shall not discriminate based on race, color, religion (creed), gender, gender expression, age, national origin (ancestry), disability, marital status, sexual orientation, or military status, in any of its activities or operations. These activities include, but are not limited to, hiring and firing of staff, selection of volunteers and vendors, and provision of services. We are committed to providing an inclusive and welcoming environment for all members of our staff, clients, volunteers, subcontractors, and vendors.
Indicators of Success

59,416 men, women, children, and the elderly received assistance from CAGI.

**Education Indicators**

At CAGI, we value the importance of a quality education and know it is the key to unlocking financial stability for those we serve. We invest and provide critical programs and services such as early childhood education, literacy and English language education, financial literacy, before and after school care programs, as well as post-secondary and adult education services.

**Indicators of Success**

- 2,173 children and young adults participated in education and literacy programs
- 1,626 children received school supplies to ensure they have the tools needed to excel in the classroom
- 557 children and youth participated in before, after, and summer care programs
- 88 young adults received mentoring and leadership training
- 710 adults participated in literacy programs and classes
- 920 adults received post-secondary and/or adult education support
- 123 children ages 0-5 demonstrated improved emergent literacy skills
- 78 children ages 0-5 demonstrated school readiness skills
- 1,234 children and youth demonstrated an improved positive attitude towards learning
- 10 adults achieved a high school diploma and/or an equivalency degree or certificate
- 25 adults achieved a technical certificate, recognized credential, or degree

**Jobs and Workforce Development**

CAGI takes a comprehensive approach to help youth and adults obtain and maintain employment. Our services include vocational training, on-the-job work experience, youth summer work placements, apprenticeships and internships, self-employment skills training and more.

**Indicators of Success:**

- 209 youth and adults participated in job skills training and experience opportunities.
- 89 youth and adults received career counseling.
- 2,630 job seekers received assistance finding a new opportunity
- 96 unemployed adults obtained employment with a living wage or higher.
- 100% maintained new employment for 90 days.
- 42 unemployed youth obtained employment to learn new skills or gain income.
Income Stability

Our ultimate goal at CAGI is to help the individuals and families we serve experience the peace and security that comes from achieving long-term financial stability and success. We offer a holistic approach from financial education to coaching and financial planning. Our income and asset building services include financial capability training, financial coaching and counseling, first-time homebuyer education, foreclosure prevention counseling, small business start-up coaching and development, individual development accounts, and asset building supports.

Indicators of Success

122 individuals achieved and maintained their capacity to meet their basic needs
35 individuals opened a savings or individual development account
35 individuals increased their savings
28 individuals improved their credit score
117 individuals improved their net worth
117 individual improved their overall financial well-being

Housing

We believe safe, affordable quality housing should be accessible to every member of our community. CAGI offers critical supports and services from how to buy a home for the first time to paying a struggling family's rent to avoid eviction. Our housing services include rent assistance, financial coaching, eviction counseling, landlord/tenant mediations, landlord/tenant rights education, temporary housing, transitional housing and placements, weatherization, and health homes services.

Indicators of Success

1,305 individuals received housing payment assistance
639 individuals received financial coaching and counseling
27 households received deposit assistance
639 individuals received counseling support to prevent eviction
868 landlords and tenants participated in mediation or rights education
671 individuals received housing placement services
35 households received help in making critical home repairs
13 individuals received home improvements to maintain independent living
93 individuals received energy efficiency improvements
Case Management
The intent of case management is to help families become self-supporting while assisting them with basic needs. CAGI empowers clients by recognizing they are capable, have strengths, and have resources that can help them take control of their lives. We treat clients respectfully, assisting them in identifying their needs, building on their strengths while supporting them in meeting their goals. Comprehensive assessments and case action plans are integrated with self-sufficiency-enhancing resources. The outcome of case management is increased stability and self-sufficiency through individualized case management. Case management takes a team effort. The team consists of the client, the case manager, agency staff, and community partners that the client may be working with.

2019 Impact
Case Management received 387 clients
138 Rental approvals
42 Car repairs
143 Denials
64 Closed files

The Foster Grandparent Program
The Community Action Foster Grandparent Program (a volunteer program) offers individuals aged 55 and older, the opportunity to serve as mentors and tutors for children with special/ and or exceptional needs. Foster Grandparents provide at least 15 hours of weekly service to non-prof and faith-based organizations such as schools, hospitals, day cares, and homeless centers.

2019 Impact
1,500 Individuals received services
37,369 low-income volunteer hours
55 low-income volunteers
The We CANN Program
Community Action of Greater Indianapolis’ “We CANN”, (Community Action Neighborhood Network) program is an evidence-based approach to decreasing crime and health disparities. CAGI’s work concentrates on youth and young adults who are high-risk for involvement in a violent crime and who are between the ages of 18 to 26 with the aim that they will become civic minded employed members of the community. We call these individuals “Champions”. Modeled after the AmeriCorps Youth programs, Youthbuild and others, The “We CANN” program targets youth and young adults who live within some of the highest crime areas of the Indianapolis, IMPD North District 25, (ND25) zip codes: 46205, 46218, 46226, and 46235.

2019 Impact
70% Job placement with a living wage, certification, or HSE/HS Diploma
85% Participated in Adult Basic Education and improved their skills
62% Graduated from Employindy Huddle and received job readiness training
54% Graduated from the Moral Reconciliation therapy & received life coaching and Mentoring
80% Remained justice involved free & participated in giving back to the community

The Weatherization Program
Approximately 90 individuals benefited from weatherization services of whom 24 were elderly and 23 were persons with disabilities. We served approximately 50 Black or African American, 30 White, and 10 Other or Multi-race. We provide Weatherization services for low-income families whose income is at or below 200% of the poverty level. The services include but are not limited to insulation, air sealing, duct sealing or repair, and mechanical replacement or repair of combustible appliances. Weatherization services provide savings in utility costs by reducing gas and energy usage, combats environmental contaminants such as mold and dust, reduces physical health issues by addressing health and safety problems from malfunctioning, damaged, or faulty appliances, and keeps homes cooler in summer and warmer in winter.

2019 Impact
69 homes were weatherized
Senior and Multi-Family Housing

CAGI operates five apartment developments, which cater to senior and/or disabled eligible clients. The five developments are:

- **Franklin School Apartments** – 48 units in a renovated school building featuring efficiencies, one- and two-bedroom apartment units with gated parking
- **Emma O. Johnson Homes** – a multi-story apartment building with a mixture of efficiencies and one-bedroom apartments among its 50 units
- **Four Seasons at Hawthorne I & II** – 120 units on the Indianapolis east side where the first phase of construction was completed in 2006 and the second phase in 2011.
- **Commons at Springmill** – 72 one to four-bedroom luxurious affordable housing located in Westfield, Indiana, where construction was completed in 2012.
- **Beech Grove Station** – offers 60 distinctive two-bedroom apartment homes nestled within a warm, friendly atmosphere. Spacious floor plans, beautiful landscaping and perfect location are just part of what makes this community a great place to live.

All the projects feature available parking and security, common areas, laundry facilities, and a professional property management team which oversees maintenance, making for a safe, convenient, and enjoyable residential experience.
CAGI’s Y.E.S. Program is a mentoring program that has partnered with Indianapolis Public Schools, Indianapolis Metropolitan High School, Tabernacle Presbyterian Church, and Goodwill Industry to decrease the violence amongst our youth. They service students ages 7-17 in four zip codes (46205, 46208, 46202, 46222). This program was established to create activities for youth participation and as an alternative to gang and criminal activity for the youth in our community and to promote academic growth. Services offered by the YES program also include mentor-based educational enrichment, sports programs, and technological advancement programs, mentoring programs, behavioral modification, meal assistance, and professional development. The emphasis on mentor-based enrichment fuels how YES program volunteers build connections with the students and help foster professional development and relationship building skills.

The Y.E.S Program was also able to offer free breakfast and lunches at meal sites starting the week of March 15th, 2020. A 6-week, discussion based professional development program was also started in order to provide program participants structure and a space for continuous learning.

2019 Y.E.S. Program Impact

- 385 youth ages 7-17 participated in services
- 62% of participants avoided events that led up to in or out of school suspensions
- 77% of participants avoided events that led up to expulsion
- 82% of participant attended school regularly
- 77% avoided negative encounters with law enforcement and the judicial system.
Mobile Food Pantries Sponsored by CAGI

To help address the food desert issue, CAGI’s mobile pantries in collaboration with Gleaners Food Bank, go to locations throughout the community and allow low-income individuals to select their own food items. A selection of various dry goods, canned goods, fresh vegetables, dairy, and meat items are available to satisfy their dietary needs.

2019 Community Impact

Boone County
818 families
2,372 individuals
46,465 lbs. of food distributed
120 Veterans
717 Seniors

Hamilton County
14,478 families
37,170 individuals
167,958 lbs. of food distributed
1,403 Veterans
15,062 Seniors

Hendricks County
1,023 families
3710 individuals
89,512 lbs. of food distributed
212 Veterans
880 Seniors

COMMUNITY IN ACTION

Annual Holiday Meal Program

CAGI’s Annual Holiday Meal program was held on December 13, 2019. The program changed from an onsite registration event to a pre-registration event. Onsite registration was still available to those that did not register. Over 1,000 families pre-registered and approximately 250 registered onsite. Food items included fresh and frozen meat, pre-boxed dry and canned goods, and fresh produce.

2019 Community Impact

A total of 1,205 individuals and families received benefits from the Holiday Meal Program in 2019.
COMMUNITY ACTION OF GREATER INDIANAPOLIS, INC. & SUBSIDIARIES
STATEMENT OF FINANCIAL POSITION AS OF 12/31/2019

ASSETS

Current assets:
- Cash and cash equivalents: $224,904
- Accounts receivable: $193,737
- Other assets: $48,491
Total current assets: $467,132

Property and equipment:
- Land and land improvements: $325,591
- Property and equipment: $85,993
- Accumulated depreciation: $(189,589)
Total property and equipment: $71,661

Other assets:
- Notes receivable, related party: $725,000
- Other receivable, related party: $827,546
- Restricted deposits and funded reserves: $48,491
- Other deposits: $11,000
Total other assets: $1,563,546

Total assets: $2,102,339

LIABILITIES AND NET ASSETS

Current liabilities:
- Current portion of long-term debt: $3,625
- Accounts payable: $109,306
- Other current liabilities: $45,703
Total current liabilities: $158,734

Long-term liabilities:
- Other long-term liabilities: $684,259
- Long-term debt, net of current portion: $4,834
Total long-term liabilities: $689,093

Total liabilities: $847,827

Net assets and partners’ equity:
- Without donor restrictions: $1,254,612
- With donor restrictions: $725,000
- Noncontrolling interest: $0
- Common stock: $0
- Partners’ equity: $0
Total net assets and partners’ equity: $1,254,612

Total liabilities and net assets: $2,102,339
<table>
<thead>
<tr>
<th>Community Action of Greater Indianapolis, Inc. &amp; Subsidiaries</th>
<th>CAGI Franklin 21st Street Commons at Beech Grove Apartments, L.P.</th>
<th>21st Street Seniors, L.P.</th>
<th>21st Street Seniors II, L.P.</th>
<th>Commons at Spring Mill, L.P.</th>
<th>Beech Grove Senior, LLC</th>
<th>Eliminating Entries</th>
<th>Consolidated</th>
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<tr>
<td>Changes in unrestricted net assets:</td>
<td></td>
<td></td>
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<td>Revenues and other support:</td>
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<td>Grant revenues</td>
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<td>Other revenues</td>
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<td>8,544</td>
<td>3,703</td>
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<td>Rental income</td>
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<td>237,197</td>
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<td>Interest income</td>
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<td>Total unrestricted revenues and other support</td>
<td>4,750,616</td>
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<td>246,348</td>
<td>435,469</td>
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<td>Expenses:</td>
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<td>Program services:</td>
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<td>Energy and Weatherization</td>
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<td>Children and Youth</td>
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<td>Housing and Welfare</td>
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<td>Supporting services:</td>
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<td>General and administrative</td>
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<td>-0-</td>
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<td>Other multifamily housing expenses</td>
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<td>-0-</td>
<td>389,414</td>
<td>629,626</td>
<td>613,906</td>
<td>744,921</td>
<td>827,832</td>
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<tr>
<td>Total expenses</td>
<td>4,763,298</td>
<td>-0-</td>
<td>389,414</td>
<td>629,626</td>
<td>613,906</td>
<td>744,921</td>
<td>827,832</td>
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<tr>
<td>Decrease in unrestricted net assets before noncontrolling interests</td>
<td>(12,682)</td>
<td>-0-</td>
<td>(143,066)</td>
<td>(194,157)</td>
<td>(138,660)</td>
<td>(213,598)</td>
<td>(331,999)</td>
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<td>Loss attributable to noncontrolling interests</td>
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<td>-0-</td>
<td>-0-</td>
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<td>(213,598)</td>
<td>(331,999)</td>
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THANK YOU TO OUR PARTNERS!!!

A/C Tech
AMERICORPS
Avison Young
BAR-B-QUE HEAVEN
BMO Harris Bank
Café
Chase Bank
CICF - Central Indiana Community Foundation
City of Indianapolis
COFFEE
Community Resource Team
Day Spring
Damien Center
Dan Cooper
Dough Fender
Dove House
Eli Lilly Endowment
Employ Indy
Evolve Group
Families First
Fathers Foundation
Fifth Third Bank
Finishline Boys and Girls Club
First National Bank
FRONT PORCH
GLEANERS
Goodwill Industries
Great Lakes Capital
GroundWork Indy
Growing Indy
HABITAT
Hamilton County Fairgrounds
HEART ASSOCIATION
Herman & Kittle
Home Sense
Hope Team
Huntington Bank
Indiana Addictions Issues Co.
Indianapolis Chapter of Indiana Expo
Indianapolis Children's Museum
Indpls. Metro Police Dept
Indy Black Chamber of Commerce
Indy Heartbeat
INRC
Institute for Working Families
IPS School 27
IPS Superintendent
IUL - Indianapolis Urban League
Kappa Alpha Psi
Key Bank
KING RIB, AMERICAN
Kuhl & Grant
Living Word Kitchen Ministry
LLOVT - Love Live Vocational
Madonna Richardson
Mapleton Fall Creek Development Corp
Marion County Health Department
Marion County Jail
Marion County Youth Coalition
Mark III Property Management
Martindale-Brightwood CDC
Meadow Lark Apartments
Minority Health Coalition of Marion County
MOVE
Muslim Reentry Network
Neighborhood Link
NRP
Old National Bank
One Heart Project
PACE
Pathway Resource Center
Phalen School #103
PNC Bank
Race Relations Leaders Network
Regions Bank
Reset Center
ROSSI
SENIOR CORP.
Sprit and Place
Tabernacle Presby. Church
The Hope Center
The Whitsett Group
TOPS Education
United Way Central Indiana
UNIVERSOUL
Valparaiso University
Vet Court - Gordon Smith
Violence Free Living
Wells Trucking

Community Action of Greater Indianapolis, Inc.

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(765) 482-7018

All services are provided without regard to race, age, color, religion, sex, sexual orientation, disability, national origin, ancestry, or status as a veteran.